

## **Help Line Numbers of JNPCT for DPD related issues**

### **DPD section, JNPT for Registration and release of DPD containers:**

022- 6781 5229 or 022 6781 5201  
[jnpctdpd@jnport.gov.in](mailto:jnpctdpd@jnport.gov.in)

### **Finance section, JNPT for Payment Related issues like PD account balance, Invoices, GST, activation of PD account etcc.:**

022 6781 4043 or 022 6781 4099 or 6781 4097  
[finrevct@jnport.com](mailto:finrevct@jnport.com), or [narendravinchhi@jnport.gov.in](mailto:narendravinchhi@jnport.gov.in)

### **Port Community system (PCS) for payment transfer issues, PCS registration and change of PCS password:**

1800 115 055  
[pcssupport@portall.in](mailto:pcssupport@portall.in) (PCS website - [www.indianpcs.gov.in](http://www.indianpcs.gov.in))

### **JNPT IT section for PCS Payment issues, PIN mismatch & approval for PCS registration related issues-**

6781 5180 or 6781 5187 or 6781 5223  
[ctcctech@jnport.com](mailto:ctcctech@jnport.com) or [pcs@jnport.gov.in](mailto:pcs@jnport.gov.in)

### **Planning section for Cancelation of PIN / Pick up, location, updation.**

022 - 6781 5019 or 022- 6781 5074.  
[planning@jnport.gov.in](mailto:planning@jnport.gov.in)

### **Billing Disputes/wrong billing**

022- 6781 5020  
[vesselbilling@jnport.gov.in](mailto:vesselbilling@jnport.gov.in)

### **PIN System Link**

<http://59.185.251.2:7072/eform13/>  
<http://203.153.35.154:7072/eform13/>  
or go to [www.jnport.gov.in](http://www.jnport.gov.in) – Quick Link - E form 13

### **Website link for JNPT GST & PAN details**

<http://www.jnport.gov.in/basicinfo.aspx>

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