

**Frequently Asked Questions (FAQ) regarding collection of THC from importers based on PN 11/2020 dt.17/01/2020 and corrigendum issued on 20.02.2020:**

**A) General Information:**

**1. Where can I find information about the Jawaharlal Nehru Port Trust?**

Information about Jawaharlal Nehru Port Trust, its structure, services and information regarding various terminals operating at the port can be found at <http://inport.gov.in/home>.

**2. What is Custom PN 11/2020 and its corrigendum?**

The referred Public Notice (PN) is issued by the Commissioner of Customs (NS-III), DPD Cell, Jawaharlal Nehru Custom House, permitting importers having AEO status or who avail DPD facility for containerized cargo to pay terminal handling charges (THC) directly to the Terminal. Copy of the Public Notice can be found at [www.jawaharcustoms.gov.in](http://www.jawaharcustoms.gov.in)

**3. We are a DPD registered customer and do not possess AEO certification or have applied for AEO certification but yet to receive it. Can we pay THC's to the Terminal directly?**

Yes.

**4. Do all DPD and AEO certified importers have to pay THC to the Terminal?**

It is the choice of the importer. As per PN 11 / 2020, registered DPD importers having AEO status have a choice to pay TAMP approved THC's either to the Terminal or pay through shipping lines as per their tariff / commercial dealing with importers and shipping line.

THC's and other charges will be billed to shipping lines unless and until prior written consent in the prescribed format is received by the importer.

**5. Does an importer require to keep a security deposit with the Terminal?**

Maintaining a Minimum deposit is mandated by JNPT as per trade notice dated 20-2-2020. The Trade Notice dtd. 20.02.2020 issued by JNPT in this regard is available at [www.inport.gov.in](http://www.inport.gov.in) under 'Direct Port Delivery'.

**6. What is a PDA? Why does it need to stay positive? What is the impact of a negative PDA**

PDA (**Proforma Disbursement Account**) is a financial account maintained for each importer separately. In any situation it has to be positive (credit balance) or the shipment will be held.

**7. Can an importer that avails DPD / CFS mode of delivery exercise the option to pay THC to the Terminal under PN 11 / 2020**

Yes. This facility is available for both DPD-DPD and DPD-CFS modes provided valid AEO status.

**8. Do Importers will have the option to pay Shipment-wise THC? I.E. THC payment of consignment A to Shipping Line & other consignments to the Terminal?**

No. It is not allowed.

**9. As an importer, we have opted for DPD / CFS mode of delivery. Do we still need to register and open PD Account?**

Yes.

**10. What is the process to intimate Terminal that an Importer is willing to pay THC to Terminal?**

Interested importer shall give a prior written consent to Terminal in the prescribed format. The format of consent letter is available on request. Please contact DPD section in this regard who will be glad to assist you.

We further recommend that importer informs shipping lines / nvoccs / freight forwarders and all intermediaries of their consent to avoid any double billing / misunderstanding in this regard.

**11. Our company has multiple divisions, hence would like to know if Terminal can open / operate division wise PD account.**

No. Not Possible.

**12. Can I change my consent any time once given?**

In case importer wish to change the consent for billing THC from importer to Shipping line, then at least one month notice is required.

**13. Whether consent will be considered immediately after submission?**

Whatever consent given by importers so far is already considered for THC billing. Henceforth the consent will considered periodically after month. All requested will be processed together on 1st of every month.

**14. We already have a PD Account with the Terminal. Do we need to open a separate a/c for payment of THC's?**

No need. One PD Account per registered DPD a/c having AEO status is adequate for all financial transactions with the Terminal.

**15. Can Terminal Handling Charge (THC) incurred at destination be paid at Port of Loading?**

No. THC's due to the Terminal would necessarily have to be paid at the Terminal only.

**16. I have some queries regarding Registration and PD Account. Who can I can contact?**

Detailed procedure for registration and opening PD account are available at [www.jnport.gov.in](http://www.jnport.gov.in) under 'Direct Port Delivery'.

In case of any queries regarding registration, kindly reach out to our DPD section at [jnpctdpd@jnport.gov.in](mailto:jnpctdpd@jnport.gov.in) or 6781 5229.

In case PD account, contact our Finance on [narendravinchhi@jnport.gov.in](mailto:narendravinchhi@jnport.gov.in) or [finrevct@jnport.com](mailto:finrevct@jnport.com). (6781 4099 or 6781 4043)

**17. Can you please elaborate upon some “ease of doing business” initiatives done by the Terminal?**

For Details please visit “Ease of Doing Business” page at [www.jnport.gov.in](http://www.jnport.gov.in)

**. B) Registration including opening of Proforma Disbursement Account (PDA)**

**1) Why does an importer availing DPD facility need to register and have a PD Account with the Terminal?**

Importers availing DPD facility may please refer Customs PN 53/2018 dt. 30/03/2018 in this regard.

**2) What is the procedure for opening a PDA at Terminal?**

Registration is online. Detailed procedure for registration and opening PD account are available at [www.jnport.gov.in](http://www.jnport.gov.in) under ‘Direct Port Delivery’.

**3) What is the time taken by the Terminal for registration?**

Terminal endeavours to complete the registration process and open PDA within Two (2) working days.

**Procedure for opening PD account:**

1. DPD code provided to you by JNPT is itself PD account number.
2. Importer need to transfer the money to that PD account through Port Connectivity System (PCS 1X) only.
3. For that they need to register online with PCS and get credentials ie User id and password.

Click ‘Stake Holder Registration’ Option on [www.indianpcs.gov.in/IPA\\_PCS/](http://www.indianpcs.gov.in/IPA_PCS/) by [uploading requisite documents online.](#) IN case of any problem contact them on 9910716769 or 1800 115 055  
PCS support help desk mail is [pcssupport@portall.in](mailto:pcssupport@portall.in)

4. [After registration is complete, approval will be given by JNPT IT team \(6781 5180 or pcs@jnport.gov.in \).](#)

5. [After approval by JNPT IT section, PCS will send you the user id and password to registered mail id.](#)
6. Once User id and password received, they need to transfer money through PCS by login into PCS website. Check 'PCS payment User guide' provided in [www.inport.gov.in](http://www.inport.gov.in) under link direct port delivery ([http://inport.gov.in/Direct\\_port.aspx](http://inport.gov.in/Direct_port.aspx)).

**C) Financial Transactions :**

1. **What is the tariff applicable if we exercise our choice are the charges that are covered under Terminal Handling Charges (THC)? Is there any difference between Rail and Road modes of delivery?**

THC encompasses the following charges: Relevant charges under Section 1 of Terminal's TAMP approved SOR, LDB, Toll Charges and/or ITRHO charges

- Storage, Reefer Monitoring, Additional Handling, would also be applicable.
- Prevalent tariff for DPD shipments, if applicable shall remain.
- All rates would be subject to applicable taxes

Detailed charges are given below:

Sr.No	Description	Type	Charges	
1	Handling charges (for all cntrs)	Normal	3,938.00	
2	Reefer monitoring charges/ 4 Hrs ( for reefer ctrs)		\$ 4.9028	
3	Addl. Shifting charges (if activity performed based on request)		2,023.00	
4	Ground rent charges, if applicable		As per SOR	
	<b>Note</b> : Above charges are for 20' normal ctr. For 40'- 1.5 times and 45' it is 2 times.			
	For Hazardous ctr it is 1.25 times, ODC it is 2 times.			
	<b>Other charges</b>			

			20'	40'
1	DPD charges for DPD-DPD category		NIL	NIL
2	Toll charges (for all ctrs)		267.00	534.00
3	MUC charges (for all ctrs)		155.00	155.00
4	ITRHO charges (if moved by Rail)		400.00	800.00
5	Any other charges as per SOR			

Note : GST @ 18% extra. For detailed tarriff kindly visit [www.jnport.gov.in](http://www.jnport.gov.in)

Category wise charges applicable and billing party:

Sr No	Category	DPD Charges		Shifting Charges, If any		Handling Charges *		Dwelltime Charges	
		Willing	Others	Willing	Others	Willing	Others	Willing	Others
1	DPD-DPD Containers Cleared by importer directly from the Terminal	NA	NA	Importer	Importer	importer	Shipping line	Importer	Importer
2	DPD-DPD Containers moved to CFS after 48 hrs	NA	NA	Importer	CFS	Importer	Shipping line	Importer	CFS
3	DPD-CFS containers nominated to CFS	NA	NA	NA	NA	importer	Shipping line	Importer	Shipping line

**2. Are there any DPD charges for DPD shipments?**

*NO. Levy of DPD charges are discontinued at JNPCT wef 24.02.2020.*

**3. Does the Terminal charge different THC's to different parties?**

Terminal's THC and related charges are governed by TAMP and/or other authorities. Terminal thus only applies TAMP and/or other authorities approved rates to all the parties.

**4. What happens in case of my PDA going negative while or before taking delivery?**

Account will be deactivated and delivery of container will not be allowed.

Terminal always urge importers to maintain a positive PDA.

**5. When will be the THC and other services be invoiced by the Terminal?**

THC is billed subsequent to departure of vessel and deducted from PDA. Other services, if availed is billed and deducted from PDA upon delivery /gate out of container.

Invoices will be sent to your registered email id. For further queries please contact our Finance on [narendravinchhi@jnport.gov.in](mailto:narendravinchhi@jnport.gov.in) or finrevct@jnport.com. (6781 4099 or 6781 4043)

**6. How does one top up PDA? How payment will reflect in PDA the transferred amount?**

Topping up the PDA is to be carried out by making payment through PCS1.X only. Once payment is made through PCS1X the same will be credited in importers PD account if payment is success. The same can be verified by the user in JNPT billing system (FOCUS) <https://focus.jnport.com:7074/focus>. If not, importer can contact JNPT IT section on 6781 5187/6781 5180 / 6781 5238 or [pcs@jnport.gov.in](mailto:pcs@jnport.gov.in).

In case payment is 'initiated /pending' Or unable to 'verify' payment then importer need to contact Indian PCS support on 1800 11 5055 or 9910716769 or [pcssupport@portall.in](mailto:pcssupport@portall.in)

User can view invoices, Ledger & Receipt (Only on Internet explorer) also from this link <https://focus.jnport.com:7074/focus>.

**D) Help line numbers :**

**Registration and release of DPD containers:**

022- 6781 5229 or 022 6781 5201  
[inpctdpd@jnport.gov.in](mailto:inpctdpd@jnport.gov.in)

**Payment Related issues like PD account balance, Invoices, GST, activation of PD account etc.:**

022 6781 4043 or 022 6781 4099 or 6781 4097

[finrevct@jnport.com](mailto:finrevct@jnport.com), or [narendravinchhi@jnport.gov.in](mailto:narendravinchhi@jnport.gov.in)

**Indian Port Community system (PCS) for payment transfer issues, PCS registration and change of PCS password:**

1800 115 055

[pcssupport@portall.in](mailto:pcssupport@portall.in) (PCS website - [www.indianpcs.gov.in](http://www.indianpcs.gov.in))

**JNPT IT section for PCS Payment issues, PIN mismatch & approval for PCS registration related issues-**

6781 5180 or 6781 5187 or 6781 5223

[ctcctech@jnport.com](mailto:ctcctech@jnport.com) or [pcs@jnport.gov.in](mailto:pcs@jnport.gov.in)

**Billing Disputes/wrong billing**

022- 6781 5020

[vesselbilling@jnport.gov.in](mailto:vesselbilling@jnport.gov.in)

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