

JAWAHARLAL NEHRU PORT TRUST

JNPT CALL CENTRE – HELPLINE No. 1800228282

DEPARTMENT CONTACT DETAILS

Sr.No.	Details of Department	Nodal Officer	Contact	
1.	TRAFFIC DEPARTMENT			
	Container Road Traffic Outside Port -			
	Traffic - Roads/Parking Plaza Information regarding traffic on JNPT approach roads, near Parking Plaza, Container Gate outside area, Karal Junction	Shri. Y B Patil, DM (Traffic)	9819508282	
2	Direct Port Delivery (DPD) -			
	About DPD Container movement, Delivery, DPD Registration, DPD Container Status etc.	Shri.P Gangadhar Rao, DM (CT) DPD Special Desk	9820464305 022-67815229 022-67815201	
3.	Container Planning -			
	-About tracking of Container, Import/Export Planning of Container, Yard Locations and Vessel berthing and sailing, Registration etc. -Gate /Yard open and close position, cutoff time , TT Movement, AGS system	Planning Officials Gate In-charge	022-67815019 022-67815074 022-67815319	
4.	ICD Rail - Rack Information			
	About ICD Rail & Container movement, Rack position at ICD after coordination with CONCOR/Railway.	Shri.SM Ingole, DM(ICD)	9819999243	
5.	Liquid Berth – Traffic			
	Handling of liquid chemical, oil , arrival of vessel and other information pertaining to liquid berth.	Shri. S.V. Kawathekar, DM(LB)	9819789148	

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Sr.No.	Details of Department & query	Nodal Officer	Contact	
FINANCE DEPARTMENT				
6.	Finance Related – Revenue			
	Raising the Invoices to the Port Users pertaining to the handling of Container, Vessel, GST, solving billing related query etc.	Shri. G K Das, Chief Manager Smt. Jayashri Oak, Dy.Manager	9833881684 022 27244082 9833450816	
7.	Website Related Issue & PCS System			
	About all type of issue related working of PCS system viz. E form 13 issue, Gate Automation, Form 11 A for smooth functioning of online registration etc.	Shri. Raju Bhoir	7710987373	
MARINE DEPARTMENT				
8.	Marine Department			
	Vessel berthing and sailing status, any query related to Pilotage, Tug, charges etc.	Capt. Balasaheb Pawar, Harbour Master	9819494011	
PORT PROJECT & DEVELOPMENT / SPECIAL ECONOMIC ZONE				
9.	Civil Projects			
	Information related Civil projects, road developments, ongoing projects etc.	Shri.S.B. Lagawankar, Manager (PPD-II)	022- 67814503	
JNPT SEZ				
	General Information about allotment/ Development of SEZ Plot, Present status allotment, etc.,	Shri. Sunil Dulange	9819294898	
MECHANICAL & ELECTRICAL ENGINEERING DEPARTMENT				
10.	(i) Materials / Procurement	Shri. Milind Chimote, Manager (Materials)	022-7245001	
	(ii) Utility Services / Electrical works	Shri. Anil Chopade, Manager (US)	022-7244196	
	(iii) Cranes / equipment	Shri. S. M. Shetty, Manager (PEM)	022-27244699	
ADMINISTRATION DEPARTMENT				
11.	Administration Department			
	General information about JN Port, Administration related information,	Shri. Rajendra Kadam Public Relations Asst.	9820841745/ 9372899691	

	Management of Call Centre, Co-ordination with other department about solving the query raised by users time to time through Call Centre.			
12.	TRAINING DEPARTMENT			
	Information related Training programs.	Shri. Bharat Madhavi Asst. Manager HRD	022-27244621 8169990290	
13.	PRIVATE TERMINALS - DETAILS OF NODAL OFFICERS			
	Gateway Terminal of India (GTIL) SHIFT MANAGER	Shri. Avinash Kalase, Shift In-Charge	9821356094 8657454264	
	DP World (NSICT & NSIGT)	Customer Care Documentation	9819964632 8879624607	
	PSA – BMCTPL	Shift Duty Manager	7400066861	
	Liquid Berth – BPCL	Shri. Hari Kadam Office	9049271699 022-27240835	